

**Quarterly Customer Service Performance Results
Quarter Ending March 31, 2013**

Not-For-Profit (NFP) Members of the Federal Loan Servicer Team

Attachment to June 2013 Electronic Announcement

MARCH SCORE BY ALLOCATION METRIC

		Servicers				
METRIC		Aspire Resources Inc.	CornerStone	EdManage	ESA/Edfinancial	Granite State - GSMR
1	% of Borrowers In Current Repayment Status	93.75%	93.15%	79.29%	89.70%	81.51%
2	% of Borrowers > 90 Days Delinquent	3.46%	5.29%	13.84%	6.50%	9.97%
3	Resolution of Borrowers Delinquent > 180 Days	22.02%	9.64%	60.00%	10.83%	7.84%
4	Borrower Survey	71.00	68.00	66.00	71.00	74.00
5	Federal Personnel Survey	71.00	75.00	53.00	68.00	67.00

		Servicers				
METRIC		KSA Servicing	MOHELA	OSLA	VSAC Federal Loans	RESERVED FOR FUTURE USE
1	% of Borrowers In Current Repayment Status	68.65%	91.96%	85.86%	79.38%	
2	% of Borrowers > 90 Days Delinquent	2.28%	3.63%	8.25%	13.10%	
3	Resolution of Borrowers Delinquent > 180 Days	N/A*	32.69%	16.17%	N/A*	
4	Borrower Survey	61.00	69.00	68.00	71.00	
5	Federal Personnel Survey	56.00	69.00	51.00	66.00	

*No borrowers were > 180 days delinquent at end of the prior quarter.