

**Quarterly Customer Service Performance Results  
Quarter Ending March 31, 2012**

**Not-For-Profit (NFP) Members of the Foreign Loan Servicing Team**

**Attachment to May 2012 Electronic Announcement**

**MARCH SCORE BY ALLOCATION METRIC**

METRIC		Servicers			
		MOHELA	Reserved for Future Use		
1	% of Borrowers In Current Repayment Status	91.92%			
2	% of Borrowers > 90 Days Delinquent	1.60%			
3	Resolution of Borrowers Delinquent > 180 Days*	0.00%			
4	Borrower Survey	65.00			
5	Federal Personnel Survey	76.00			

\*No borrowers were > 180 days delinquent at prior end quarter.